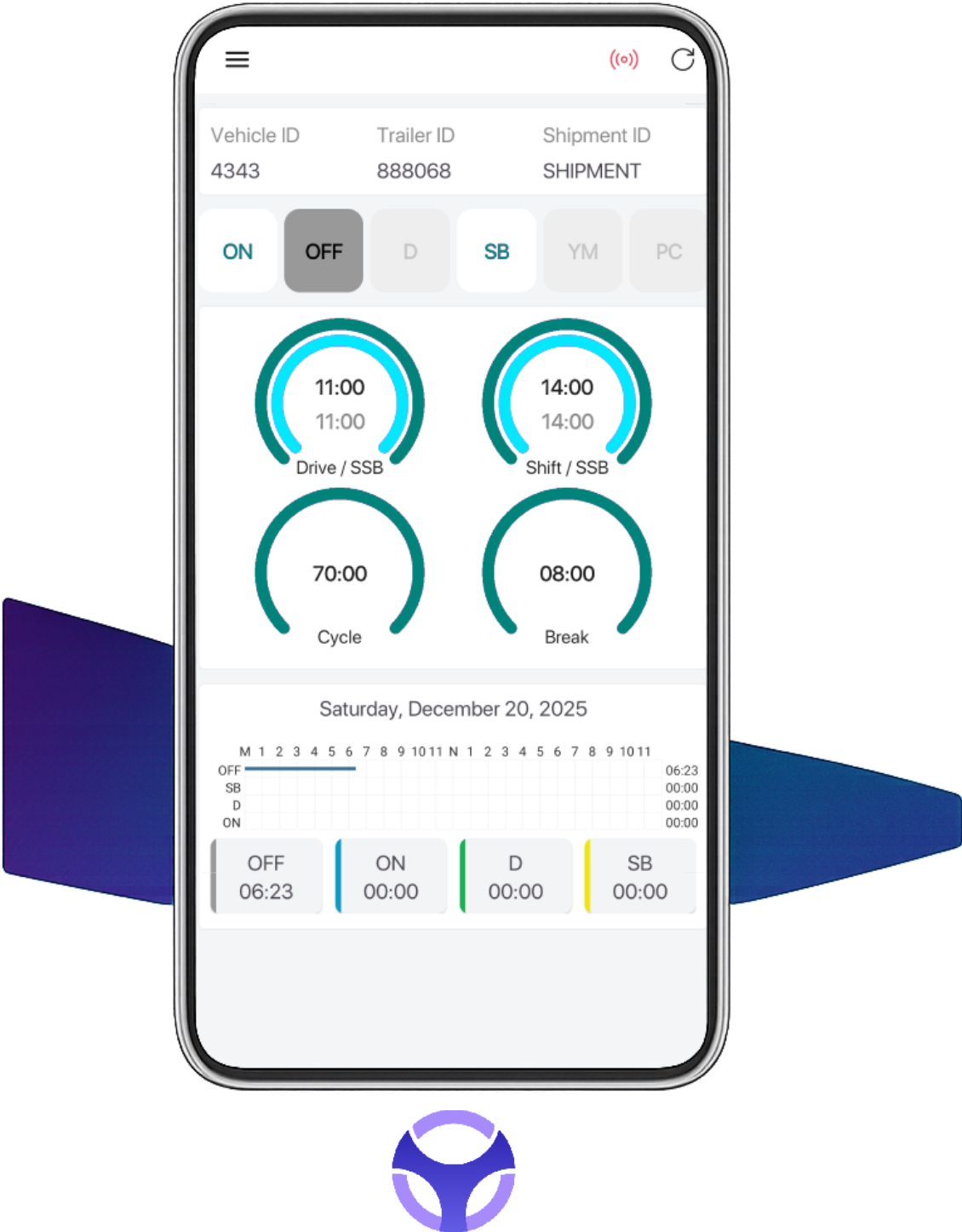


Poser ELD Driver Manual





Poser ELD Driver Manual.....	1
FMCSA Regulatory Compliance Statement.....	3
Poser ELD Login Details.....	3
Signing into the Poser ELD app.....	3
Resetting your Poser ELD username or password.....	5
Starting your shift.....	5
Sign in and enter your trip details.....	6
Connecting to the ELD device.....	9
Pre-Trip DVIR.....	10
Start Driving.....	15
During your shift.....	16
Take a break.....	16
Review your logs.....	18
Annotate your driving.....	20
Roadside inspection.....	22
End your shift.....	24
Complete Post-Trip DVIR.....	24
Editing your log.....	30
Certify your logs.....	32
Go off duty and sign out.....	34
Special statuses.....	36
Yard Move and Personal Conveyance.....	36
Personal Conveyance and Yard Move Limitations.....	37
Alerts and Prompts.....	38
Carrier Edits.....	38
Uncertified logs.....	39
Unclaimed hours.....	40
Driver Responsibilities During an ELD Malfunction (FMCSA Requirement).....	42
Malfunction and Diagnostic Events.....	43
Missing location.....	47
ELD exemption.....	48
ELD Data Retention and Availability.....	48
FMCSA Appendix A & B Functional Compliance Summary.....	49



FMCSA Regulatory Compliance Statement

Poser ELD is designed to comply with the Federal Motor Carrier Safety Administration (FMCSA) Electronic Logging Device (ELD) regulations as defined in 49 CFR §395.22, §395.24, §395.26, and Appendix A & B to Subpart B of Part 395.

This manual provides drivers with instructions required for the proper operation of the Poser ELD system and fulfills FMCSA requirements for ELD user documentation.

Poser ELD Login Details

Write down the login details from your fleet administrator.

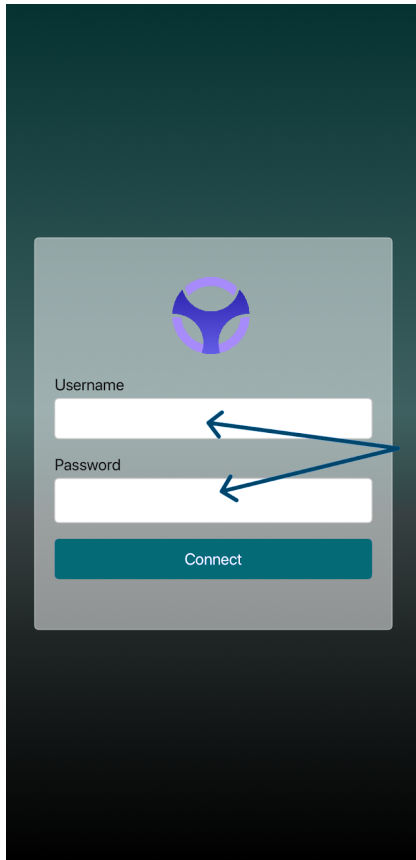
- Username: _____
- Password: _____

Signing into the Poser ELD app

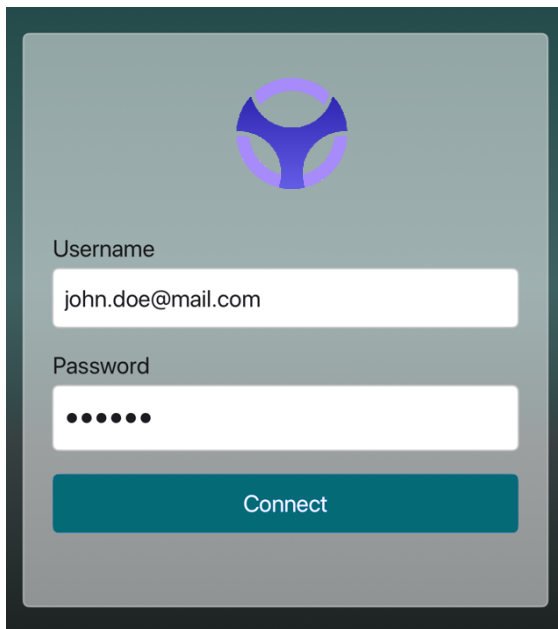
To sign into the Poser ELD app, use the login details given by your fleet administrator.



1. Open the Poser ELD app on your mobile device, once opened focus on the login details form in the middle:

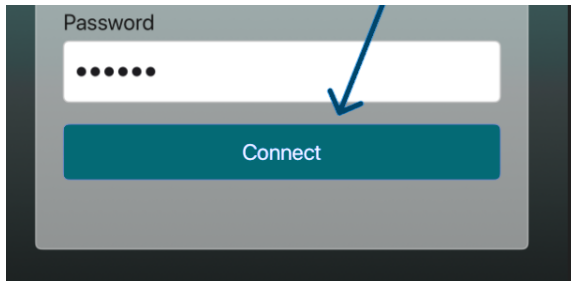


2. Enter the **Username** and **Password** given by your fleet administrator:





3. Once you enter your details, press the **Connect** button to sign into the application:



4. If you entered the correct details, upon logging in you will now enter the Poser ELD app.

Resetting your Poser ELD username or password

If you happen to forget your username or password, please contact your fleet administrator, who will then set up a new password or tell you your username for you.

Starting your shift

Before you begin your shift, please make sure you have the following:

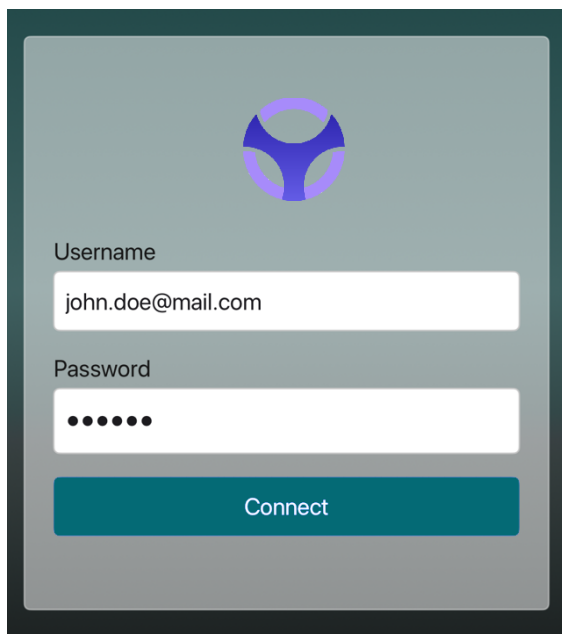
- This Poser ELD driver app manual, which you can use printed in paper, or in electronic format, which will be given to you via a link by your fleet administrator. This manual includes all the information you need to know to use the Poser ELD app, and instructions on how to do a DOT inspection.
- Blank paper records of duty status graphs for at least 8 days, in the rare case that your ELD malfunctions, or that you are exempt from ELD usage.



Sign in and enter your trip details

In order to begin driving, you must first download the Poser ELD app, sign in, and enter the details of your trip:

1. First download and open the Poser ELD app, and proceed to enter your login details. Once you enter the app, you will be met with the sign in screen. The sign in instructions are explained in detail in the **Signing into the Poser ELD app** section.

A screenshot of the Poser ELD app's sign-in screen. The screen has a dark teal background. At the top center is the app's logo, a stylized steering wheel in blue and purple. Below the logo, the word "Username" is displayed in white. Underneath is a white text input field containing the email address "john.doe@mail.com". Below the username field, the word "Password" is displayed in white. Underneath is a white password input field with seven black dots. At the bottom of the form is a teal button with the word "Connect" in white text.



2. Once you log in, you will be met with the Trip details form. In this form, you must enter your trip details for your current shift:

Enter your trip details

Vehicle ID
4343

Trailer ID
888068

Second Trailer ID

Shipment ID
SHIPMENT

Clear Save

3. Inside this form, you can enter your Vehicle ID, Trailer ID, and Shipment ID. The required information will be given to you by your fleet administrator. Your fleet administrator will create a Vehicle ID for you that contains the details about your vehicle, (VIN, model, etc), and the ELD serial number tied to your vehicle. You can start typing the ID inside the text box, at which point the app will search for your vehicle and give you suggestions:

Enter your trip details

Vehicle ID

4

4343 SELECT

524306 SELECT



4. Once you've found your vehicle, you can press the SELECT button to choose it. Regarding the Trailer ID, you can also search for it in the same way, and you also have an option to press the 'Create a trailer' button, where you can manually input a Trailer ID, which your fleet administrator will be able to see on the fleet administration platform:

The screenshot shows a 'Trailer ID' input field with the value '888068' and a red 'X' icon. Below it, there are two rows of data: '2198' with a green 'SELECT' button, and '888068' with a green 'SELECT' button. At the bottom, there are two buttons: a red 'Cancel' button and a dark teal 'Create New Trailer' button.

5. You also have the option to enter Second trailer IDs in the same way. For the shipment ID, you need to enter the ID of your shipment inside the Shipment ID text box

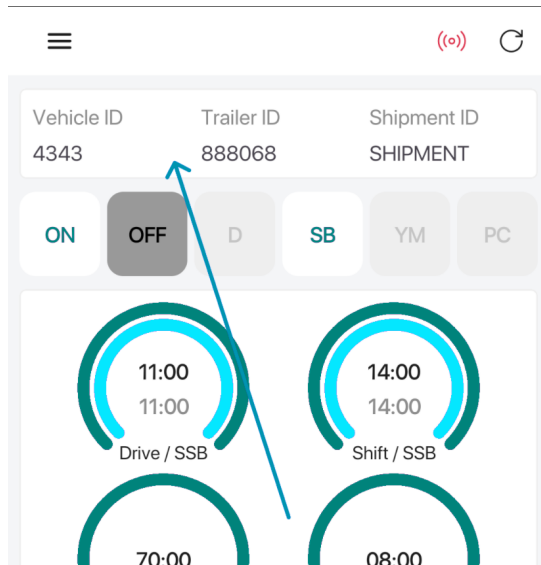
The screenshot shows a 'Shipment ID' input field with the placeholder text 'SHIPMENT'.

6. Once you enter all your trip details, you need to press the Save button to save them:

The screenshot shows a form titled 'Enter your trip details'. It contains four input fields: 'Vehicle ID' with the value '4343' and a red 'X' icon; 'Trailer ID' with the value '888068' and a red 'X' icon; 'Second Trailer ID' which is empty; and 'Shipment ID' with the placeholder text 'SHIPMENT'. A blue arrow points from the 'Shipment ID' field to the 'Save' button. At the bottom, there are two buttons: a 'Clear' button and a dark teal 'Save' button.



When you enter your trip details and press save, you will then proceed to the Dashboard screen (explained in detail in the Dashboard section). If you need to change your Trip Details at a later time, you can easily do so on the Dashboard screen by pressing anywhere in the Trip Details section of the dashboard:



Connecting to the ELD device

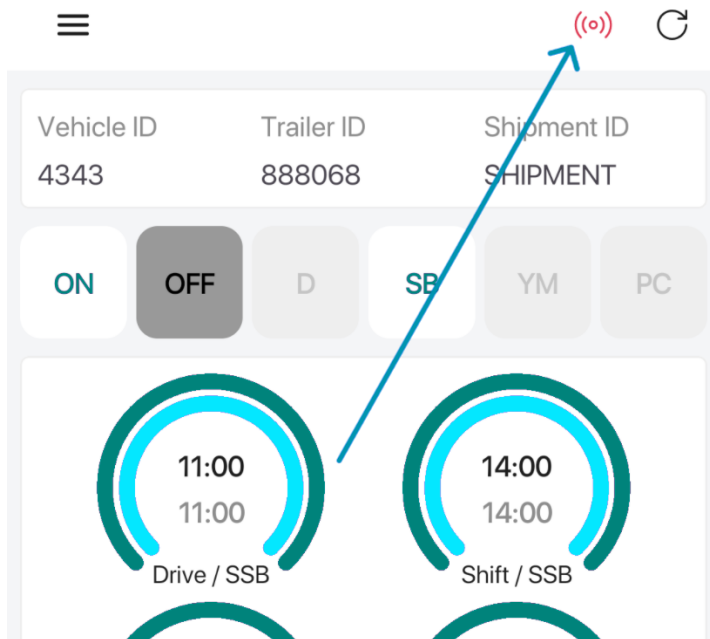
Once you've signed in and entered your trip details, the app will immediately start searching for the ELD device that is assigned to your vehicle. Please make sure that the provided ELD device is correctly plugged into the appropriate port of your vehicle. Contact your fleet administrator if you require assistance in setting up your ELD device.

Once the ELD device is properly plugged in, it will start broadcasting its bluetooth address which can be found by the Poser ELD app. When the Poser ELD app is connected to the ELD device, the icon in the top right corner will turn green and it will say Connected next to it.

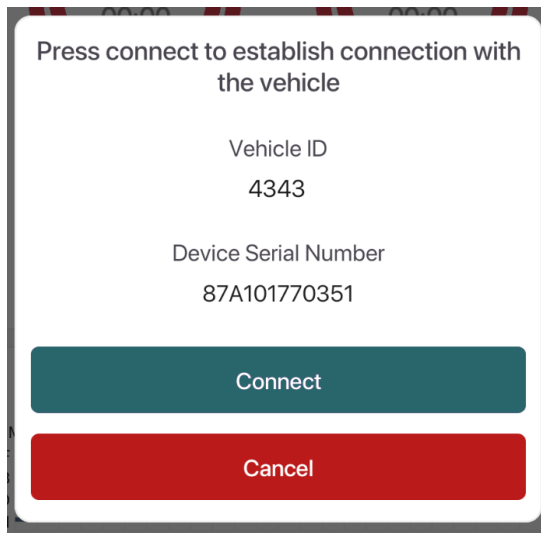
If for some reason the automatic connection fails, you can perform manual connection in the following way:



1. First, press the  button in the top right corner:



2. Once you press the button, the Manual connection modal will open, where you will see the serial number of your ELD device, and then you can press the Connect button to manually prompt the app to search and connect to the ELD device:



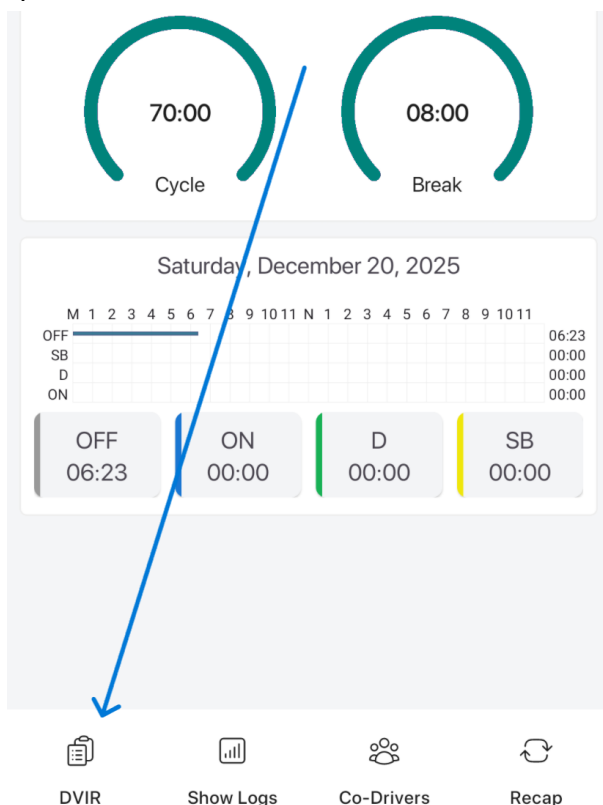
3. When the connection is established, the modal will then close and the button in the top right corner will turn green, with a Connected text next to it.

Pre-Trip DVIR

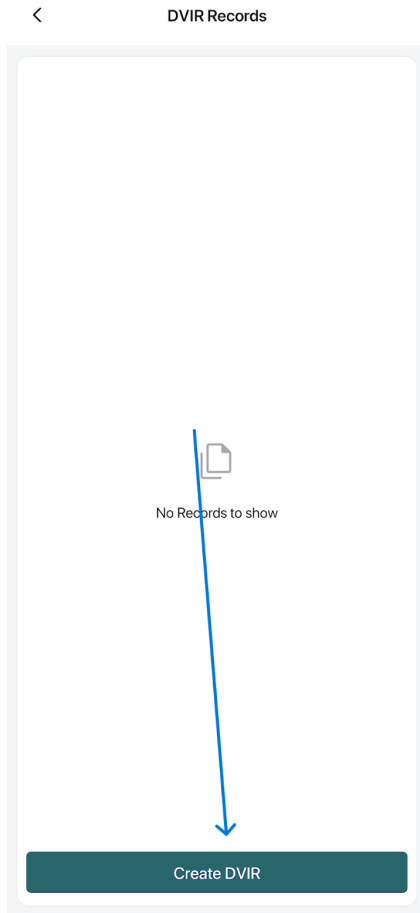
You can add a new DVIR (Driver Vehicle Inspection Report) if appropriate for your vehicle in the following way:



1. On the dashboard screen, press the **DVIR** button in the bottom navigation menu to open the DVIR screen:



2. Once you press the DVIR button, you will be met with the DVIR Records screen, where you can press the 'Create DVIR' button to open the DVIR creation form (NOTE: if you are presently **Off Duty**, your duty status will automatically switch to **On Duty** once you start your DVIR) :



3. In the DVIR form you can select the DVIR type in the top (Pre-Trip in this case, while a Post-Trip DVIR is also available), and under it will find the following fields:
 - a. Vehicle - The ID of your vehicle, automatically filled in using the already selected vehicle in the Trip Details form. Can be manually altered.
 - b. Vehicle VIN - The VIN of your vehicle, automatically filled in using the already selected vehicle in the Trip Details form. Can be manually altered.
 - c. Location - The location of the DVIR, pre-filled automatically using either the ELD device GPS coordinates, or the mobile device GPS coordinates if available. The driver can correct it, or enter the location manually if so required.
 - d. Odometer - The vehicle's odometer at the time of the DVIR (in miles or kilometers), pre-filled automatically using the latest data from the ELD, the driver can correct it or enter the odometer manually if required.
 - e. Vehicle defects - The vehicle defects to be included in the DVIR.



f. Trailer defects - The trailer defects to be included in the DVIR.

< Create DVIR

Pre-Trip Post-Trip

john.doe@mail.com

Vehicle

4343

Vehicle VIN

1FVACWFB5LHLX5397

Location

2mi N Mountain View, CA

License Plate

P1180517

Odometer

Mi ▼

Vehicle Defects +

Trailer Defects +

Certify and Submit

4. Once the DVIR details are filled in, you can press the + button to add a Trailer or Vehicle defect:

License Plate

P1180517

Odometer

Mi ▼

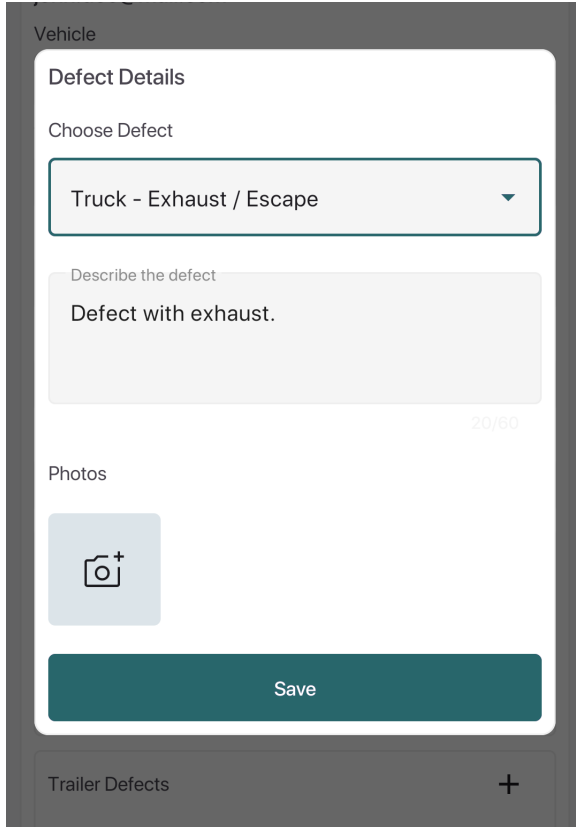
Vehicle Defects +

Trailer Defects +



- Pressing the button will open the Defect details form, where you can press the dropdown to see a list of defects, you should then perform a walkaround and inspect your Vehicle/Trailer by going through every item that is inside the dropdown list. In this form,

you can describe the defect and also press the  button to take a picture of the defect or choose one from your gallery. Once you enter the defect details, you can press the Save button to save it:



Vehicle

Defect Details

Choose Defect

Truck - Exhaust / Escape

Describe the defect

Defect with exhaust.

20/60

Photos



Save

Trailer Defects +

- Once you press save, you will once again be met with the Create DVIR screen where your entered defect will be visible. You can then press the Certify and Submit button to finally



save and complete your DVIR:

<

Create DVIR

Pre-Trip

Post-Trip

john.doe@mail.com

Vehicle

4343

Vehicle VIN

1FVACWFB5LHLX5397

Location

2mi N Mountain View, CA

License Plate

P1180517

Odometer

03

Mi

Vehicle Defects

+

Exhaust / Escape

Truck

Defect with exhaust.

Minor

Trailer Defects

+

Certify and Submit

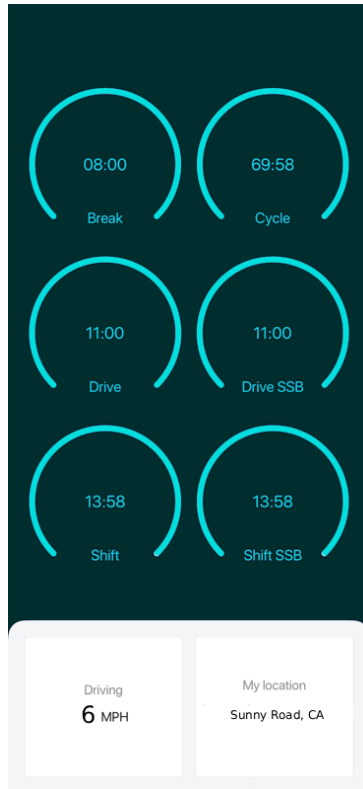
Start Driving

Once you've finished all pre-trip tasks, you can begin driving. The ELD mandate defines a moving vehicle as one traveling faster than 5mph. Your duty status automatically changes to Driving when your vehicle exceeds this speed threshold.



While the vehicle is in motion, the Poser ELD app shows a specific, minimalistic screen to reduce distractions while driving and display only the critical information that is relevant to the driver.

This screen cannot be closed manually, and the vehicle must remain stationary for at least three seconds to access other areas of the app.



During your shift

During your shift, you can use the Poser ELD app in the following ways.

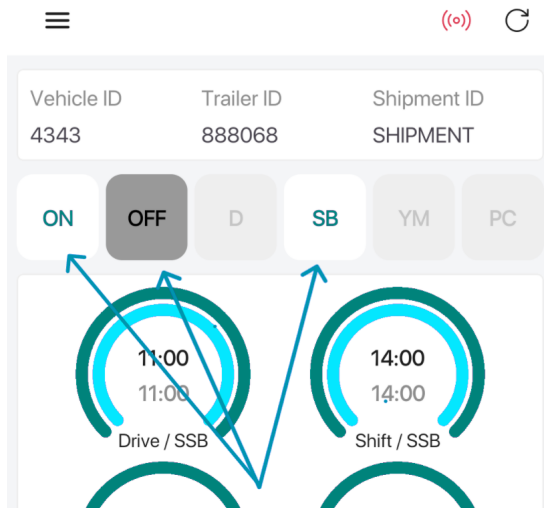
Take a break

Once the vehicle has stopped moving for 5 minutes, a countdown of 1 minute will begin before your duty status is automatically set to **On Duty (not driving)**. Once it's time for a break, you can change your status to **Off Duty** or simply leave it in **On Duty (not driving)**, alternatively you can choose the **Sleeper Berth** status if you wish to use your vehicle's sleeper berth.



You can take a break in the following way:

1. From the dashboard screen, press the appropriate duty status (**On Duty ND, Off Duty or Sleeper Berth**):



2. Once you select the duty status, you will be met with the Duty Status selection form, where the required data like Location and Odometer will be filled automatically, but can also be filled in manually. There's also the option to enter a note, with some suggestions below the note:

The screenshot shows a form for setting the duty status. It has three main sections: Location, Odometer, and Note. The Location section has a text input field with the value '2mi N Mountain View, CA'. The Odometer section has a text input field with the value '123456' and a dropdown menu with the value 'Mi'. The Note section has a text input field. Below the Note section are several buttons: Pickup, Delivery, Fuel, Break, DOT Inspection, Waiting, Mechanic, Scale, PTI (pre-trip/post-trip), and Parking. At the bottom of the form is a large green button labeled 'Set Status'.



3. Once you've chosen your duty status and entered your data, press Save to switch to the selected status.

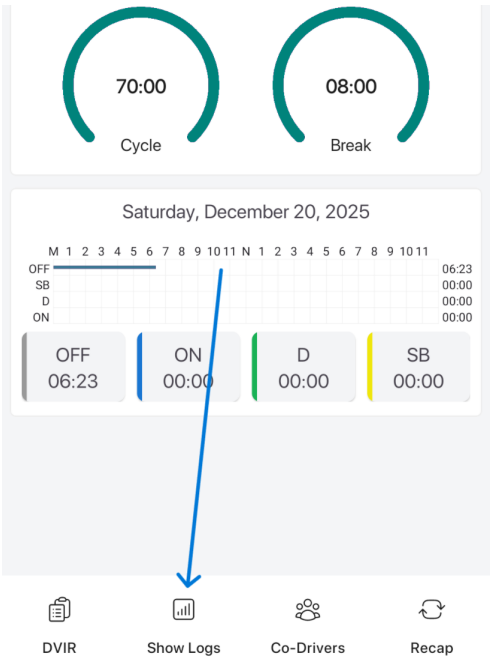
Review your logs

At any point during your shift, you can decide to review your logs and see detailed information about your current day or any previous day in your log book. You can also choose to add a new status to your log if needed, as long as it doesn't shorten automatically recorded driving time.

Reviewing your log and adding a new status is done in the following way:



1. On the dashboard screen, press the **Show Logs** button to open the HOS review screen:



2. Once you press the button, you will see the following screen, with a detailed drawing of your log and all the events on the chosen date, including the total time spent in each



status:

The screenshot shows the 'HoS Details' app interface. At the top, there's a navigation bar with a back arrow, the title 'HoS Details', and a refresh icon. Below this, there are two tabs: 'Log Events' and 'Log Form'. The main content area displays a calendar for 'Saturday, December 20, 2025'. Below the calendar, there's a status bar with four colored buttons: 'OFF' (blue), 'ON' (green), 'D' (yellow), and 'SB' (orange). Each button has a time value: 'OFF 06:25', 'ON 00:00', 'D 00:00', and 'SB 00:00'. Below the status bar, there's an 'Events' section with a list of events. The first event is 'OFF 00:00 6h 25m' with a location '4022mi E Caribou, ME' and a phone number '2452452'. There's an 'Edit' button next to the event. At the bottom, there's a 'Certify logs' button and a '+' button.

3. Once you press the  button in the bottom right corner, an option menu will open, from which you should press the **Duty Status** option to open the status creation screen:

This screenshot shows the app interface with the '+' button at the bottom right corner highlighted by a blue arrow. A menu is open, showing two options: 'Duty Change' and 'Remark'. The 'Duty Change' option is highlighted in a light purple color. The background of the app is visible, showing the same 'HoS Details' screen as in the previous image.



- When you fill in all the new duty status info, press Save, which will then save the log inside your logbook:

The 'Create Event' form contains the following fields and options:

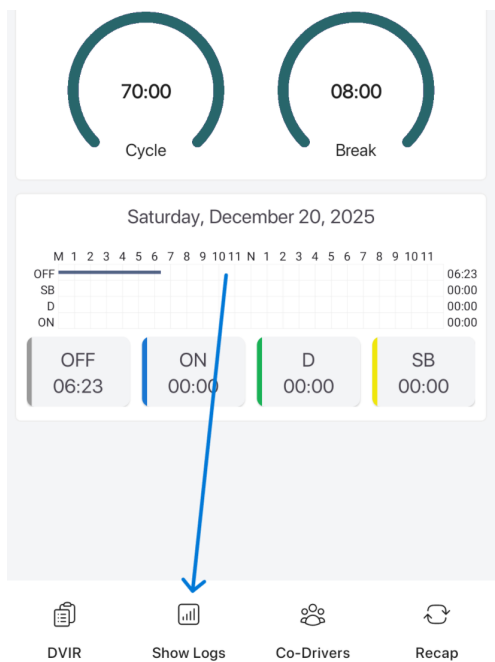
- Duty Status Selection:** Four buttons with colored squares: 'OFF' (grey), 'SB' (yellow), 'ON' (blue), and 'D' (green).
- Event Start:** A text input field showing '06:25:28' with a calendar icon to its right.
- Location:** A text input field showing '2mi N Mountain View, CA'.
- Odometer:** A text input field with a unit dropdown menu currently set to 'Mi'.
- Note:** A large text area for additional information.
- Buttons:** 'Reset' (red) and 'Save' (teal) buttons at the bottom.

Annotate your driving

If you need to supply additional information about a log, you can add annotations in the following way:

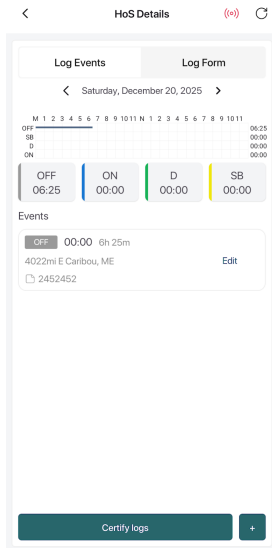


- On the dashboard screen, press the **Show Logs** button to open the HOS review screen:

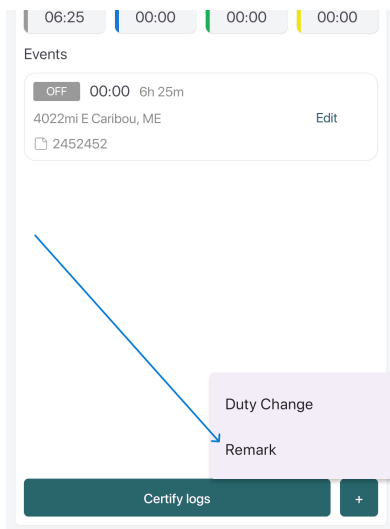




2. Once you press the button, you will see the following screen, with a detailed drawing of your log and all the events on the chosen date, including the total time spent in each status:



3. Once you press the  button in the bottom right corner, an option menu will open, from which you should press the **Remark** option to open the status creation screen:





- When you fill in all the annotation details press Save, which will then save the annotation inside your logbook:

< Create Remark

Event Start
06:25:37

Location
2mi N Mountain View, CA

Odometer
Mi

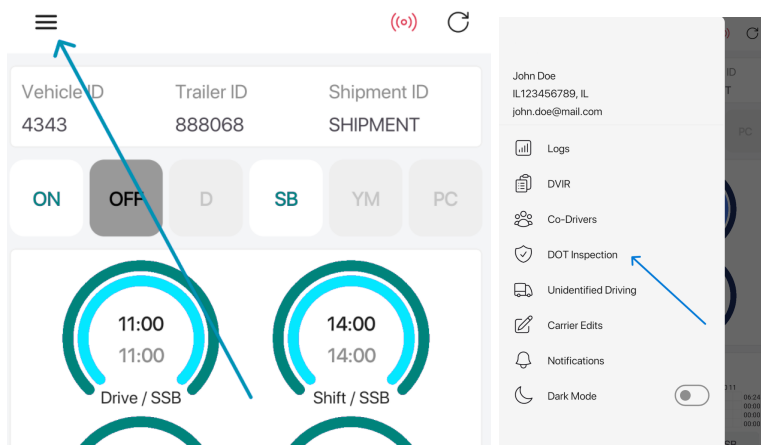
Note

Reset Save

Roadside inspection

Once a DOT inspection is started by the official, you can proceed in the following way:

- First, press the  button in the top left corner of the dashboard, which will open the Side Menu. Inside the Side Menu, choose the DOT inspection option:



- Once the DOT inspection is selected, the DOT inspection screen will appear, where you can select the preferred method of log transfer. The available options are:
 - In-app log review - In this case, the DOT officer will take a look at your logs directly on the app if they request it.
 - Data Transfer - This is the most frequent log transfer method. The app will transfer the logs directly to the inspection official's Electronic Records of Duty



Status (eRODS) software, or to an e-mail if the official decides to do so instead.

< DOT Inspection

Review logs for the last 7 days
Tap 'Start Review' and give your device to the DOT officer

Start Review

Data Transfer
Tap 'Data Transfer' and give your device to the DOT officer

Data Transfer

3. If the In-app log review option is selected, a "Log review" will open, similar to the one that you can use to review your logs on your own.

For **Data Transfer**, a modal will be opened where the official can choose whether they want to transfer the logs via the **Wireless Web Service** or send them to their **Email**.

If the **Web Service** option is selected, the official only needs to enter the **investigation code** in the **Output File Comment** field and click **Submit**.

If the Email option is selected, the official needs to enter the **investigation code** in the **Output File Comment** field and additionally provide their **email address** in the **Email** field to which the ELD records will be sent, then click **Submit**.



Data Transfer

Choose inspection type:

Web Service Email

Send ELD data for the previous week:

Driver Name
John Doe

Vehicle ID
4343

Current location

Output File Comment

Submit

Data Transfer

Choose inspection type:

Web Service **Email**

Send ELD data for the previous week:

Driver Name
John Doe

Vehicle ID
4343

Current location

Output File Comment

Email
(Blank for official)

Submit

End your shift

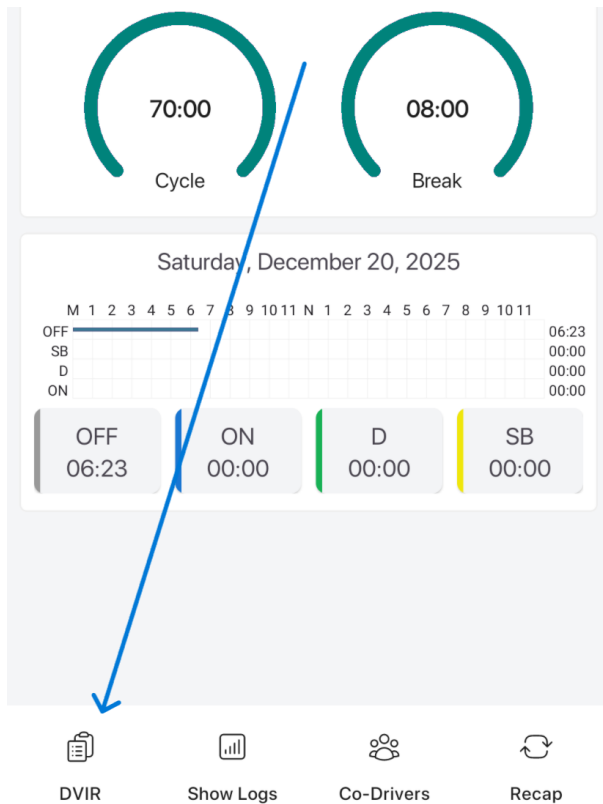
Once you complete your shift, perform the following before you sign out of the Poser ELD app.

Complete Post-Trip DVIR

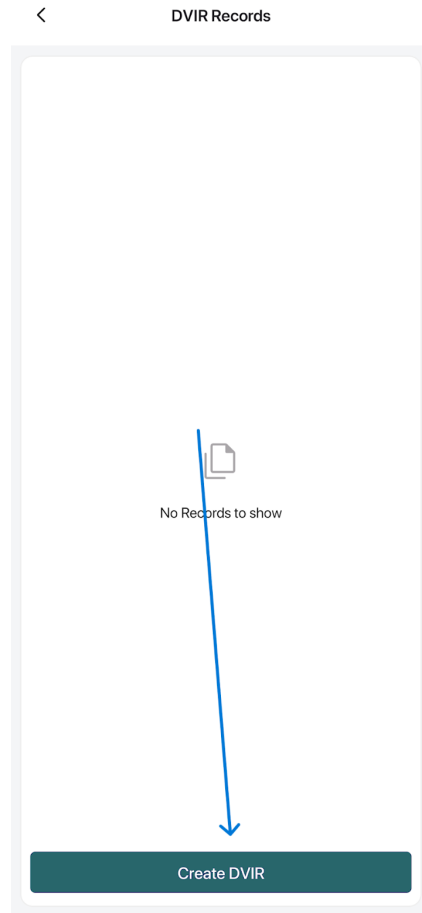
You can add a new DVIR (Driver Vehicle Inspection Report) if appropriate for your vehicle in the following way:



1. On the dashboard screen, press the **DVIR** button in the bottom navigation menu to open the DVIR screen:



2. Once you press the DVIR button, you will be met with the DVIR Records screen, where you can press the 'Create DVIR' button to open the DVIR creation form (NOTE: if you are presently **Off Duty**, your duty status will automatically switch to **On Duty** once you start your DVIR) :



- a.
3. In the dvir form, first **select the Post-Trip type in the top**, and under it will find the following fields:
- a. Vehicle - The ID of your vehicle, automatically filled in using the already selected vehicle in the Trip Details form. Can be manually altered.
 - b. Vehicle VIN - The VIN of your vehicle, automatically filled in using the already selected vehicle in the Trip Details form. Can be manually altered.
 - c. Location - The location of the DVIR, pre-filled automatically using either the ELD device GPS coordinates, or the mobile device GPS coordinates if available. The driver can correct it, or enter the location manually if so required.
 - d. Odometer - The vehicle's odometer at the time of the DVIR (in miles or kilometers), pre-filled automatically using the latest data from the ELD, the driver can correct it or enter the odometer manually if required.
 - e. Vehicle defects - The vehicle defects to be included in the DVIR.



f. Trailer defects - The trailer defects to be included in the DVIR.

< Create DVIR

Pre-Trip Post-Trip

john.doe@mail.com

Vehicle

4343

Vehicle VIN

1FVACWFB5LHLX5397

Location

2mi N Mountain View, CA

License Plate

P1180517

Odometer

Mi ▼

Vehicle Defects +

Trailer Defects +

Certify and Submit

4. Once the DVIR details are filled in, you can press the + button to add a Trailer or Vehicle defect:

License Plate

P1180517

Odometer

Mi ▼

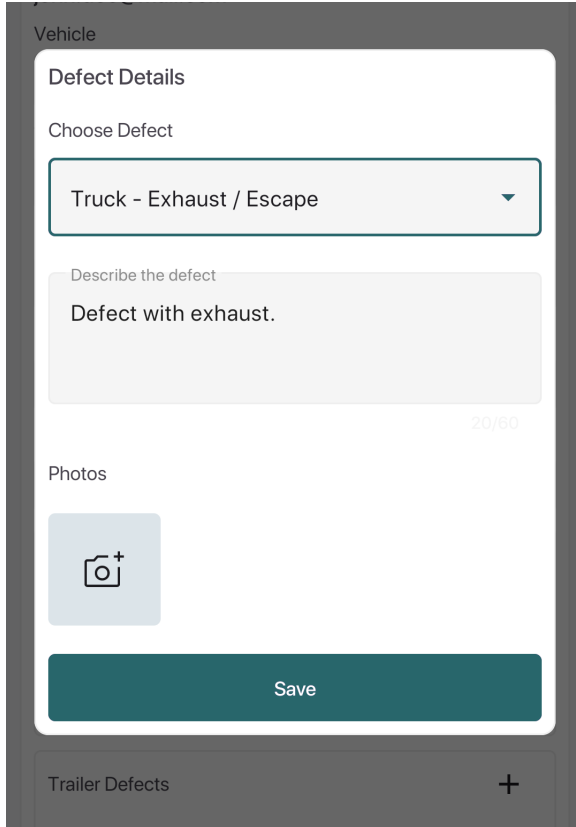
Vehicle Defects +

Trailer Defects +



- Pressing the button will open the Defect details form, where you can press the dropdown to see a list of defects, you should then perform a walkaround and inspect your Vehicle/Trailer by going through every item that is inside the dropdown list. In this form,

you can describe the defect and also press the  button to take a picture of the defect or choose one from your gallery. Once you enter the defect details, you can press the Save button to save it:



Vehicle

Defect Details

Choose Defect

Truck - Exhaust / Escape

Describe the defect

Defect with exhaust.

20/60

Photos



Save

Trailer Defects +

- Once you press save, you will once again be met with the Create DVIR screen where your entered defect will be visible. You can then press the Certify and Submit button to finally



save and complete your DVIR:

<

Create DVIR

Pre-Trip

Post-Trip

john.doe@mail.com

Vehicle

4343

Vehicle VIN

1FVACWFB5LHLX5397

Location

2mi N Mountain View, CA

License Plate

P1180517

Odometer

03

Mi

Vehicle Defects

+

Exhaust / Escape

Truck

Defect with exhaust.

Minor

.

Trailer Defects

+

Certify and Submit

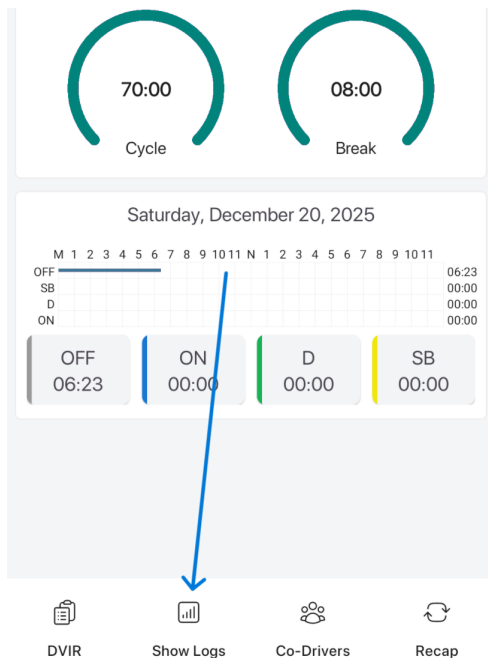


Editing your log

If you wish to make log edits you may do so on the HoS details screen if your fleet administrator has given you the permissions. By the ELD mandate rules, you cannot edit automatically recorded drive time, but you can make edits to other events:



1. On the dashboard screen, press the **Show Logs** button to open the HOS review screen:



2. Once you press the button, you will see the following screen, with a detailed drawing of your log and all the events on the chosen date, including the total time spent in each



status:

<

HoS Details

Log Events

Log Form

<

Saturday, December 20, 2025

>

M 1 2 3 4 5 6 7 8 9 10 11 N 1 2 3 4 5 6 7 8 9 10 11

OFF 06:25

ON 00:00

D 00:00

SB 00:00

Events

OFF 00:00 6h 25m

4022mi E Caribou, ME

2452452

Edit

Certify logs

+

3. Choose the event you want to edit, and press the [Edit](#) button:

OFF 06:25

ON 00:00

D 00:00

SB 00:00

Events

OFF 00:00 6h 25m

4022mi E Caribou, ME

2452452

Edit



- When you click the button, the event edit screen will appear, where you can edit all the details of the event:

< Update Event Deactivate

OFF Off Duty ✓ SB Sleep. Ber.

ON On Duty D Driving

Event Start
08:24:32

Location
Some location

Odometer
123556 Mi

Note
Went OD

Reset Save

- Once you click Save, the edited event will then be visible on the HoS Details screen.

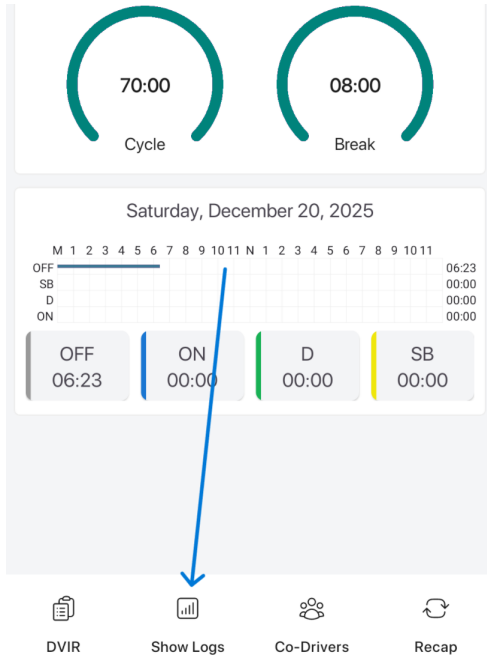
Certify your logs

Once you are done with your shift, you should review your logs for that day and certify them.

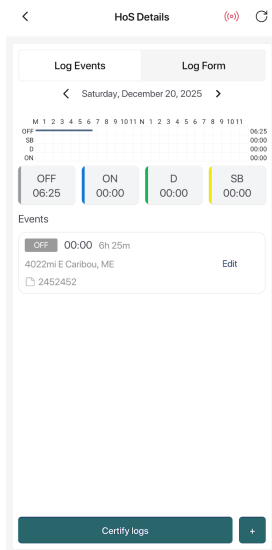
Reviewing your log and certifying is done in the following way:



1. On the dashboard screen, press the **Show Logs** button to open the HOS review screen:



2. Once you press the button, you will see the following screen, with a detailed drawing of your log and all the events on the chosen date, including the total time spent in each status:



3. Once you reviewed your logs, press the **Certify logs** button at the bottom of the HOS Details viewer. Pressing this will open the certifier prompt, where you will see additional certification information, and where you will put your signature before



certifying:

Certify Hours of Service Log

Note: Please make sure you complete your day before certifying your logs. Do not certify your logs too early!

I hereby certify that my data entries and my record of duty status for this 24-hour period are true and correct.

Driver signature (tap to edit)



Agree

Not Ready

4. Upon pressing agree, your log for that day will then be certified.

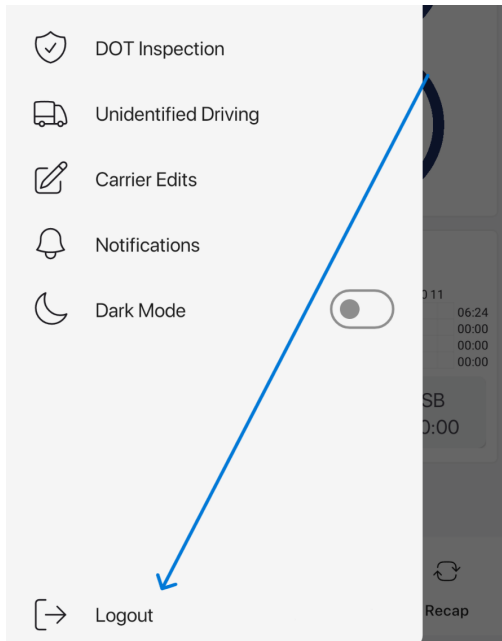
Go off duty and sign out

Once you've completed all of the previous post-trip tasks, you're finally ready to end your shift on the Poser ELD app. To end your shift, you must go Off Duty and sign out from the Poser ELD app:

1. First, set yourself to Off Duty by selecting the OFF button on the dashboard, and entering the required details. Shown in more detail in the Take a break section.



2. Once you've set yourself in off duty, press the  button in the top left corner of the dashboard to open the side menu, and press the Logout button:



3. When you press the Logout button, you will then be shown a short summary of your day, and a check-list of your post-trip tasks to end your shift. After reviewing everything, you may press Sign Out to finally complete your shift:

Sign Out?

Before Signing off for the day, make sure you complete all of your tasks

Went Off Duty	
All Past Logs Certified	
Create Post-Trip DVIR	

Distance driven today
0 miles

Time spent on duty
00h 00m

Driver Exempted
No

Sign Out



Special statuses

Inside the Poser ELD app, you have two special statuses to choose from

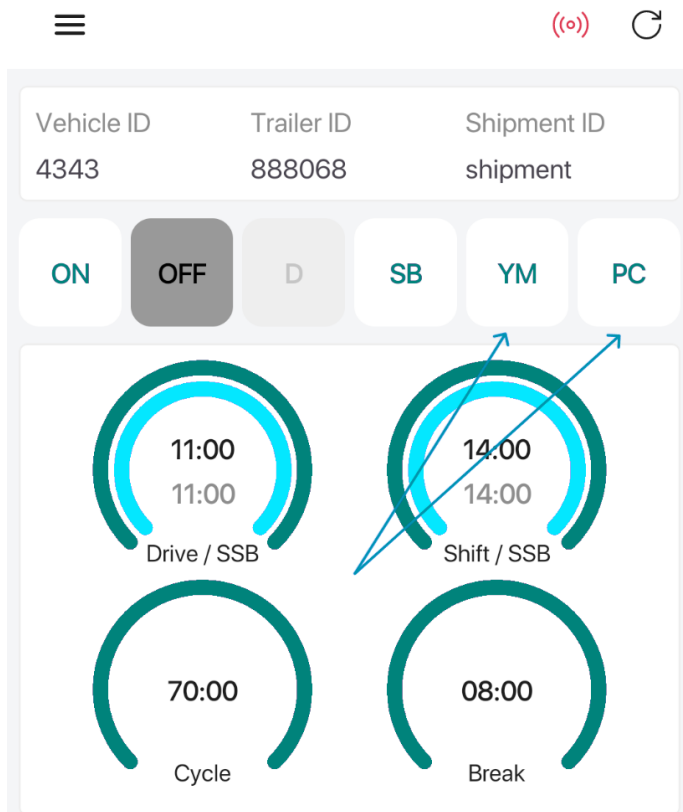
Yard Move and Personal Conveyance

A Yard Move is driving defined as **On Duty (not driving)**. This status only appears as an option in Poser ELD if it has been configured by your fleet or carrier administrator.

Personal Conveyance is a specialized duty status for **Off Duty** drive time while driving a commercial motor vehicle for non-work related activities. This status only appears as an option in Poser ELD if it has been configured by your fleet or carrier administrator.

To use these statuses:

1. On the dashboard, select the status you wish to switch to (Yard Move and Personal Conveyance are shown on the dashboard as YM and PC):





2. Once you select the duty status, you will be met with the Duty Status selection form, where the required data like Location and Odometer will be filled automatically, but can also be filled in manually. Note is required in case of YM and PC:

The screenshot shows a mobile application interface for selecting a duty status. It features three input fields: 'Location' with the text '2mi N Mountain View, CA', 'Odometer' with the number '123456' and a unit dropdown menu set to 'Mi', and a 'Note' field which is currently empty. Below these fields is a grid of buttons representing different duty statuses: 'Pickup', 'Delivery', 'Fuel', 'Break', 'DOT Inspection', 'Waiting', 'Mechanic', 'Scale', 'PTI (pre-trip/post-trip)', and 'Parking'. At the bottom of the form is a large, dark green button labeled 'Set Status'.

3. Once you press Set Status, your status will change to the chosen one.

Personal Conveyance and Yard Move Limitations

Personal Conveyance (PC) may only be used for personal, non-work-related travel and must not be used to advance the load, position the vehicle for dispatch, or after the driver has been placed out of service.

Yard Move (YM) is restricted to movement within a motor carrier's yard or terminal property and must not be used on public roads unless specifically authorized. Both statuses must be used in accordance with FMCSA guidance and motor carrier policy

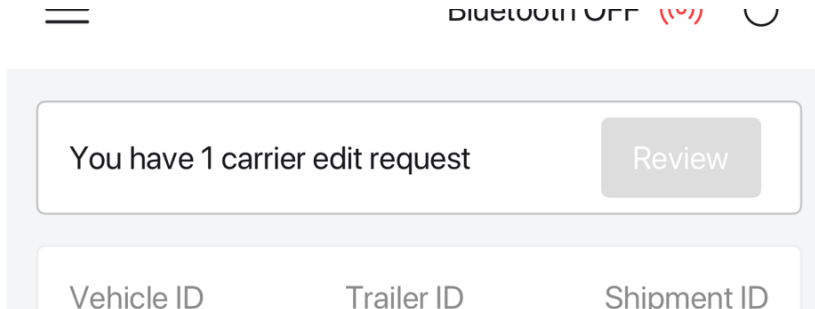


Alerts and Prompts

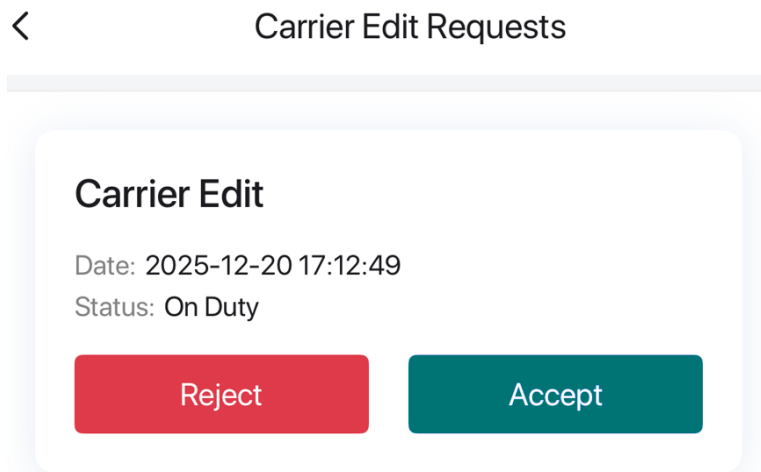
Carrier Edits

Your carrier may suggest edits to you. To accept any of these edits, you must first certify your logs:

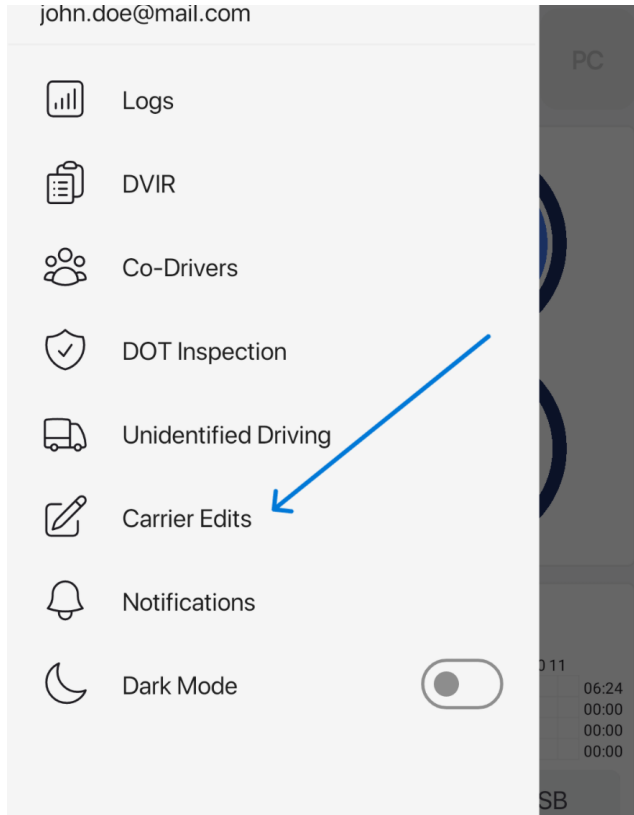
1. When an edit is suggested to you, a notification will pop up above the trip details area:



2. Upon pressing the Review button, you will be taken to the Carrier Edit Requests screen, where you can either Reject or Accept the suggested edit:



3. There is also an option to see the Carrier Edit requests by clicking on the option inside the side menu:



Uncertified logs

If you have any uncertified logs, a popup will appear upon signing into the application at which point you may review and certify any logs you did not certify yet:



<

Hours of Service Logs

Saturday, December 20, 2025

Uncertified

No logs recorded

Certify

Friday, December 19, 2025

Uncertified

No logs recorded

Certify

Thursday, December 18, 2025

Uncertified

No logs recorded

Certify

Wednesday, December 17, 2025

Uncertified

No logs recorded

Certify

Tuesday, December 16, 2025

Uncertified

No logs recorded

Certify

Monday, December 15, 2025

Uncertified

No logs recorded

Certify

Sunday, December 14, 2025

Uncertified

No logs recorded

Certify

Unclaimed hours

When there are unclaimed hours on your current vehicle, you will get a notification inside the app. These hours can either be accepted or rejected.

1. When unclaimed hours are detected, a notification will pop up above the trip details area:

Bluetooth Off

You have unclaimed hours of driving

Review

Vehicle ID

Trailer ID

Shipment ID



2. Pressing Review will take you to the unclaimed driving screen, where you can either Accept or Reject the unclaimed hours:

< Unclaimed Hours of Service

December 20, 2025 7:43 AM - December 20, 2025 8:24 AM

 Duration
00:41

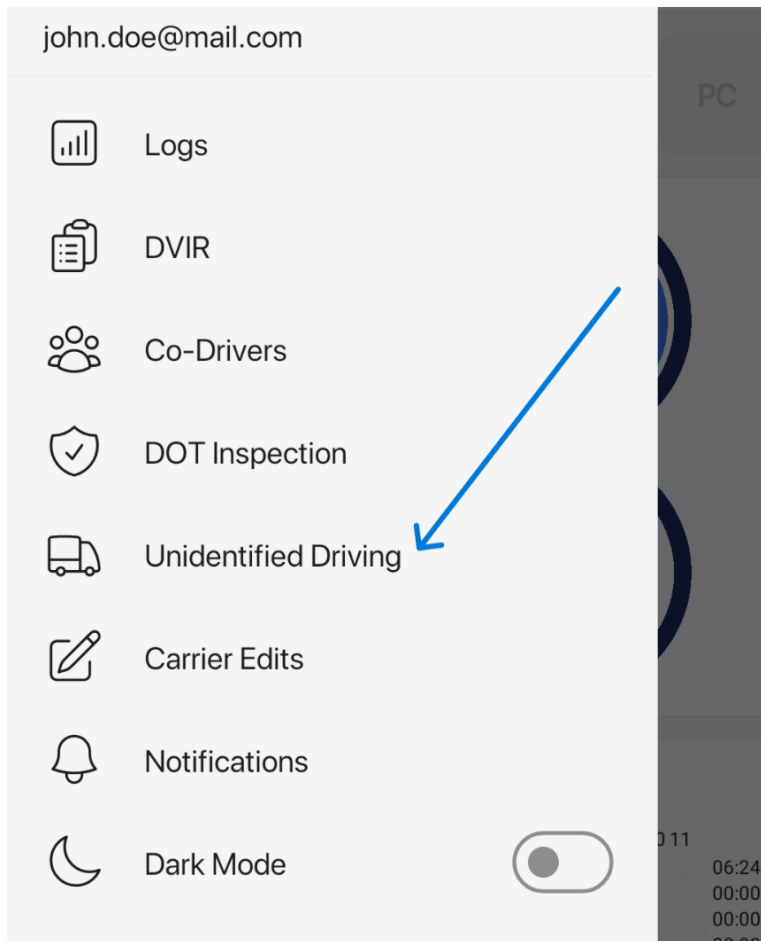
 Distance
100

 From
California

 To
Some location



3. There is also an option to review the unclaimed hours by clicking on the option inside the side menu:



Driver Responsibilities During an ELD Malfunction (FMCSA Requirement)

If a Poser ELD malfunction occurs, the driver must take the following actions in compliance with FMCSA regulations:

- Notify the motor carrier within 24 hours of discovering the malfunction.
- Reconstruct records of duty status (RODS) on paper logs for the current day and the previous seven (7) days, if required.
- Continue to use paper logs until the ELD has been repaired, replaced, or the malfunction has been resolved.
- Maintain a supply of at least eight (8) days of blank paper log sheets in the vehicle at all times.

Failure to follow these steps may result in regulatory violations during roadside inspections or audits.



Malfunction and Diagnostic Events

Diagnostic and malfunction errors are shown on the Hours of Service (HOS) screen. The table below explains the different error types that may appear in Poser ELD and outlines the steps required to resolve them.

Power Compliance (D) The ELD device was unable to read the engine's power status.

Troubleshooting Steps:

- Make sure the ELD device connection is established (LED indicator is solid green).
- Make sure the ELD device cable is installed properly (see the hardware compatibility documentation for installation instructions for your cable model).
- If the event remains active, work with your fleet administrator to reset the ELD device.

Resolution: This event resolves automatically after 5 minutes. However, the event will trigger again if issues remain.

Power Compliance (M) The ELD device recorded over 30 minutes of driving time without power in the last 24 hours.

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.
- Make sure the ELD device connection is established (LED indicator is solid green).
- Make sure the ELD device cable is installed properly (see the hardware compatibility documentation for installation instructions for your cable model).
- Wait 24 hours and verify whether the event is still active.
- If the event remains active, work with your fleet administrator to reset the ELD device.

Resolution: This event resolves after the total driving time without power drops below 30 minutes in the last 24 hours.

Engine Synchronization (D) The ELD device was unable to read engine data such as the odometer or engine hours.

Troubleshooting Steps:

- Make sure the ELD device connection is established (LED indicator is solid green).



- Make sure the ELD device cable is installed properly (see the hardware compatibility documentation for installation instructions for your cable model).
- If the event remains active, work with your fleet administrator to reset the ELD device.

Resolution: This event resolves automatically after 5 minutes. However, the event will trigger again if issues remain.

Engine Synchronization (M) The ELD device recorded over 30 minutes of driving time without receiving engine data in the last 24 hours.

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.
- Make sure the ELD device connection is established (LED indicator is solid green).
- Make sure the ELD device cable is installed properly (see the hardware compatibility documentation for installation instructions for your cable model).
- Wait 24 hours and verify whether the event is still active.
- If the event remains active, work with your fleet administrator to reset the ELD device.

Resolution: This event resolves after the total time without required data elements drops below 30 minutes in the last 24 hours.

Timing (M) The ELD device is out of sync with the global UTC clock by at least 10 minutes.

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.
- Verify that the time on the mobile phone is in sync with the global UTC clock and restart if not. For additional instructions, contact your fleet administrator.
- If not resolved, restart your mobile device.
- If the event remains active, contact Poser ELD Support.

Resolution: This event resolves when the device clock is synchronized with a trusted source of time.

Positioning (M) The ELD device recorded over 60 minutes of driving time without receiving a location in the last 24 hours.

Troubleshooting Steps:



- Notify your fleet administrator of the event within 24 hours.
- If the event remains active, contact Poser ELD Support.

Resolution: This event resolves after the total time without location data drops below 60 minutes over the last 24-hour period.

Data Recording (M) ELD storage is full (mobile app or ELD device).

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.
- Record paper logs until this malfunction is resolved.
- If the event remains active, contact Poser ELD Support.

Resolution: This event resolves immediately when storage is available.

Missing Required Data Elements (D) Location information was missing from a duty status change event.

Troubleshooting Steps:

- Make sure the ELD device connection is established (LED indicator is solid green).
- Make sure the ELD device cable is installed properly (see the hardware compatibility documentation for installation instructions for your cable model).
- Review past duty status change records and ensure that a valid location is present. If assistance is needed in locating these records, please contact your fleet administrator.

Resolution: This event resolves when all duty status change records have a valid location.

Unidentified Driving (D) The ELD device recorded over 30 minutes of driving time without an assigned driver in the last 24 hours.

Troubleshooting Steps:

- Claim unassigned driving segments via Poser ELD.
- If there are unassigned segments that don't belong to you, contact your fleet administrator to resolve this issue.



Resolution: This event resolves after the total unassigned time drops below 15 minutes for the last 7 days. When this condition is met, all other active Unidentified Driving events are resolved as well.

Data Transfer (D) Data transfer (email) failure has occurred in the past 7 days.

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.

Resolution: This event resolves when the next data transfer test is successful.

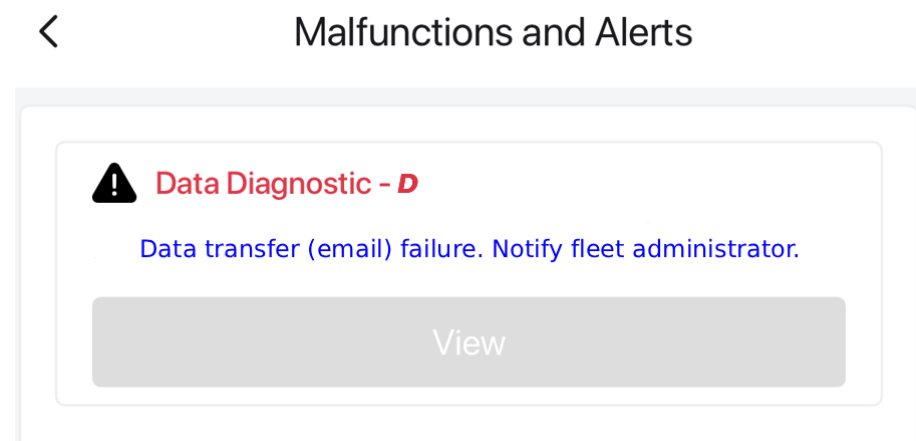
Data Transfer (M) Data transfer (email) failure has occurred at least 3 times in the past 72 hours.

Troubleshooting Steps:

- Notify your fleet administrator of the event within 24 hours.

Resolution: This event resolves when the next data transfer test is successful.

Inside the app itself, when there is a malfunction, there will be a notification similar to Unclaimed hours and Carrier edits, and upon pressing review, you will be able to see what malfunction happened:



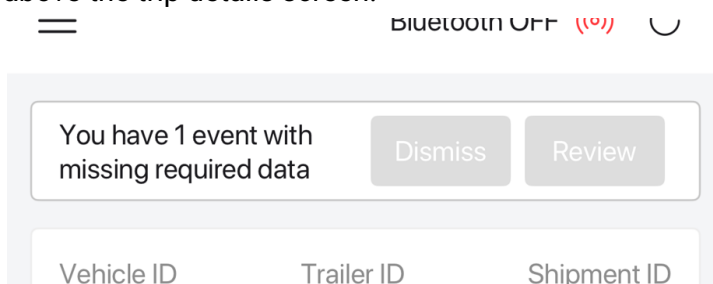


Missing location

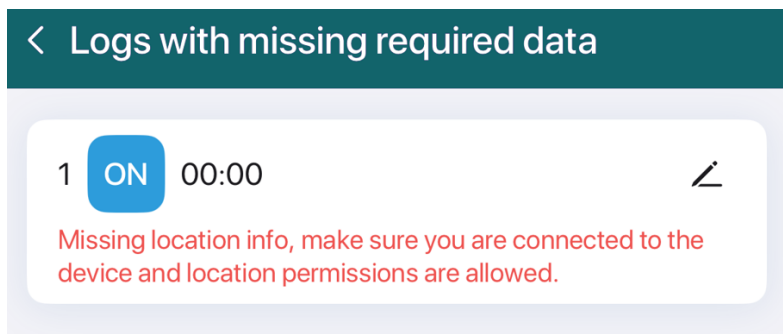
Duty status changes require location information for log entries. If Poser ELD cannot accurately determine the location, you must manually enter it to avoid violations during a roadside inspection or audit.

When a duty status change is made without a manually entered or automatically detected location, Poser ELD displays a notification indicating that the location is missing.

1. Once an event with missing data is detected, a notification will pop up on the dashboard above the trip details screen:



2. Pressing review will open the screen where you can see the event in question:





3. Pressing the  button will open an edit modal where you can input the missing data:

< Update Event Deactivate

OFF

Off Duty

SB

Sleep. Ber.

ON

On Duty

D

Driving

Event Start

08:24:32

Location

Some location

Odometer

123556

Mi

Note

Went OD

Reset

Save

ELD exemption

If your fleet administrator has designated you as an ELD-exempt driver, you will not have access to Hours of Service (HOS) functionality while using the app.

When you are designated as an ELD-exempt driver, you cannot access HOS details, and an **EXEMPT** label appears next to your driver name.

ELD Data Retention and Availability

In accordance with FMCSA regulations, ELD records and supporting documents are retained by the motor carrier for a minimum of six (6) months. These records must be made available to authorized safety officials upon request during roadside inspections, audits, or investigations.



FMCSA Appendix A & B Functional Compliance Summary

Poser ELD meets the functional requirements defined in FMCSA Appendix A to Subpart B of Part 395, including engine synchronization, automatic duty status recording, location accuracy, data transfer capability, event record integrity, and user authentication.

Poser ELD operational workflows described in this manual align with Appendix B requirements, including driver log review, certification, edit requests, unassigned driving review, roadside inspection procedures, malfunction reporting, and data availability to enforcement officials.

ELD Record Availability to Enforcement

Poser ELD records must be made available immediately upon request to authorized FMCSA or state enforcement officials during roadside inspections, compliance reviews, or audits. Drivers are required to cooperate fully and follow inspection instructions as outlined in this manual.

Provider Self-Certification Readiness Statement

This driver manual is intended to satisfy FMCSA ELD documentation requirements and support Poser ELD provider self-certification. All workflows described herein are designed to operate within FMCSA regulatory frameworks and are subject to ongoing compliance monitoring and updates.